

# INSIDE THE BROADVOICE LEARNING CENTER

The one-stop shop for comprehensive training resources and tools for you and your clients.



Whether you're looking to empower your clients or expand your own knowledge, the **Broadvoice Learning Center** gives you the tools you need to be successful.

## GoContact Training

Get live and on-demand training sessions and download step-by-step guides. Expanded sessions are available, too.

## b-hive UCaaS Training

You and your clients can access live and on-demand training sessions. Or, add eLearning, Train the Trainer, and private sessions to fit your client's needs.

## Bubble Training

Train your clients or get a deeper understanding of SMS engagement with on-demand and live training sessions and guides. Or, add private sessions as needed.

## What is the Broadvoice Learning Center?

The Learning Center is a resource you and your clients can access to expand your product knowledge, improve usage, and boost satisfaction.



### On-Demand Training

Previously recorded sessions available for your clients on their schedule.



### Guides

Step-by-step instructions and screenshots that walk through the platform.



### Live Training

Prescheduled public training sessions clients can register for with a Broadvoice trainer.



### eLearning Courses\*

Files that clients can use to add courses to their LMS.



### Private Training\*

Live training sessions that are personalized to your client's specific needs.



### Train the Trainer Sessions\*

Training for your client's team trainer who will deliver training internally. A facilitator guide and resources are included.

\*Requires a paid plan.

## The Benefits

The Broadvoice Learning Center expands product knowledge and usage, shortening your client's time to value and boosting their ROI from our platform.



### Easy Onboarding

Get flexible training and support on your terms.



### Added Flexibility

Teams and agents can join any of the multiple sessions available each week.



### Continuous Learning

Get continuous support and knowledge about the Broadvoice suite.



### Expanded Learning

You and your clients can learn on a schedule that fits your specific needs with the resources that work best for your teams.



### 24/7 Access

Access training from anywhere in the world, whenever it works for your schedule.



### Improved Efficiency

Give your clients (and yourself) the tools needed to effectively and efficiently use the platform.

