

BROADVOICE LEARNING CENTER

Your one-stop shop for comprehensive training resources and tools.



Whether you're new to Broadvoice or looking to expand your knowledge of the platform, the **Broadvoice Learning Center** gives you the tools you need to make the most out of your Broadvoice experience.

GoContact Training

Agents and teams can attend live and on-demand sessions and download step-by-step guides. Expanded sessions are available, too.

b-hive UCaaS Training

Access on-demand and live training sessions for free. Or, add eLearning, Train the Trainer, and private sessions to fit your specific needs.

Bubble Training

Ramp up your SMS engagement with on-demand and live training sessions and guides. Or, add private sessions as needed.

Empower Your Teams

Give your teams access to training to boost their efficiency and productivity.



On-Demand Training

Previously recorded sessions you can watch when it's convenient for you.



Guides

Step-by-step instructions and screenshots to walk you through the platform.



Live Training

Prescheduled public training sessions you can register for, hosted by a Broadvoice trainer.



eLearning Courses*

SCORM files you can use to add courses to your learning management system.



Private Training*

Live training sessions that are personalized to your specific needs.



Train the Trainer Sessions*

Training for customer experts who will internally train their teams on the platform. A facilitator guide and resources are included.

*Requires a paid plan.

Add Efficiency to Your Workflows

You've given your team the platform they need to be successful. Now, teach them how to use it. With the Broadvoice Learning Center, your employees get access to the training options that work best for your business.



Easy Onboarding

Get training and support on your terms as a new user.



Added Flexibility

Employees can join any of the multiple sessions available each week.



Continuous Learning

Deepen your understanding of Broadvoice solutions with ongoing training.



Expanded Learning

Learn on your schedule using the resources that work best for your team.



24/7 Access

Access training from anywhere in the world, whenever it works for your schedule.



Improved Efficiency

Give your team the tools they need to effectively and efficiently use the platform.

