



DATASHEET

Database management

Go contact
a broadvoice Company



Database management

The tool provided by Go Contact to manage your data is as intuitive as the entire platform, with no need to have knowledge on databases.

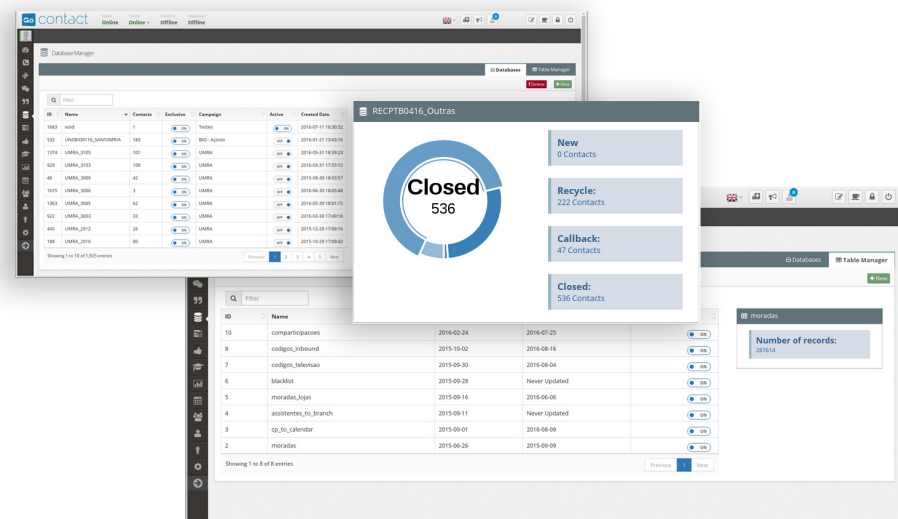
The upload method of the contact database to be associated to the inbound or outbound campaigns is easily and quick, allowing a timely response to the business needs.

GoContact also offers APIs that allow the automatic loading of databases from external applications.

Allowing database uploading, in order to manage voice contacts, tickets, Back Office tasks, as well as auxiliary tables for business support.

Functionalities

- Intuitive interface for Database loading by uploading xls. files
- Interface to load black lists of contacts and Databases auxiliary to the business.
- APIs to load contact Databases for voice, tickets, Back Office Tasks.
- Real-time statistics on the loaded data and utilization status
- Detailed statistics on the loaded records and respective utilization status





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